

Maricopa Association of Governments
2008 Regional Human Services Survey

This survey is conducted on a semi-annual basis to inform regional planning at the Maricopa Association of Governments (MAG) in the area of human services. Your input will be used to identify emerging needs, track the progress of current activities, and to collect feedback about the priorities of MAG member agencies and partners. Please return this completed survey to humanservices@mag.maricopa.gov or by fax to (602) 254-6490 by the end of April. Thank you!

Section A.: Social Services Block Grant

MAG recommends allocations at the service level for locally planned Social Services Block Grant dollars. Please answer the following questions in regard to your opinion about this activity.

1. Which target group presents the most urgent need? Please rank them with (one) representing the highest need and (four) representing the least need.

Older adults _____ Persons with developmental disabilities _____

Children and families _____ Persons with disabilities _____

Please explain your choice: _____

2. These target groups receive the following percentages of funding. Please indicate if these percentages should be changed and why: _____

Adults, families and children: Current: 50% Change: _____

Older adults: Current: 26% Change: _____

Persons with developmental disabilities: Current: 14% Change: _____

Persons with disabilities: Current: 10% Change: _____

Total: 100% Total: 100%

3. What indicator is the most appropriate measure of the outcome achieved as a result of this funding? Please rank them with (one) representing the most appropriate and (eight) representing the least appropriate.

Unit cost _____

Client satisfaction _____

Number of people served _____

Recidivism rate _____

Wait list length _____

Contract compliance _____

Outcomes _____

Unreturned funds _____

4. What groups would provide the most meaningful feedback to the allocation recommendation process? Please rank with (one) representing the group with the most meaningful feedback and (seven) as the group with the least.

Current clients _____

Social services providers _____

People on wait list _____

DES _____

People turned away _____

MAG committee members _____

Other _____

5. What other factors or considerations should be taken into account when recommending allocations at the service level for the Social Services Block Grant?

Section B.: Homelessness

MAG prepares a consolidated application to the U.S. Department of Housing and Urban Development to support homeless assistance programs and develops plans to end homelessness in the region. Please answer the following questions in regard to your opinion about these activities.

1. Which housing strategy makes the most impact in the goal to end homelessness. Please rank them with (one) representing the most effective and (five) representing the least effective.

Affordable housing _____
Emergency shelter _____
Housing First _____

Permanent supportive housing _____
Transitional housing _____

2. Which population offers the greatest opportunity to make a long-term impact in the effort to end homelessness? Please rank them with (one) representing the most opportunity and (ten) the least opportunity.

Chronically homeless single adults _____
Families _____
Persons with serious mentally illness _____
Persons with substance abuse issues _____
Lesbian/gay/bisexual/transgender _____

Youth on their own _____
Veterans _____
Domestic violence _____
Persons with disabilities _____
Other _____

3. Please indicate where the biggest impact can be made in the effort to reduce homelessness today. Please rank them with (one) representing the biggest immediate impact and (ten) the least immediate impact.

Chronically homeless single adults _____
Families _____
Persons with serious mentally illness _____
Persons with substance abuse issues _____
Lesbian/gay/bisexual/transgender _____

Youth on their own _____
Veterans _____
Domestic violence _____
Persons with disabilities _____
Other _____

4. What areas of focus will be most important to ending homelessness in this region in the long-term? Please rank them with (one) representing the most important and (13) the least.

Housing _____
Funding _____
Supportive services _____
Community awareness _____
Municipal 10-year plans _____
Leadership _____
Education, training/employment _____

Prevention _____
Discharge planning _____
Innovative partnerships _____
Transportation _____
Tracking results and evaluation _____
Other _____

5. What areas of focus will be most important to having an immediate impact in the effort to reduce homelessness today? Please rank them with (one) representing the biggest impact and (13) representing the least.

Housing _____	Prevention _____
Funding _____	Discharge planning _____
Supportive services _____	Innovative partnerships _____
Community awareness _____	Transportation _____
Municipal 10-year plans _____	Tracking results and evaluation _____
Leadership _____	Other _____
Education, training/employment _____	

6. What factors are most important to consider when ranking applications for homeless assistance funding? Please rank with them with (one) representing the most important and (nine) representing the least important.

Unit cost _____	Returned funds _____
Outcome measures _____	Housing placement/retention _____
Program utilization/Vacancy rates _____	Client employment rates _____
Increased income for clients _____	Keeping beds open _____
Other _____	

7. What other factors should be considered when ranking the applications for homeless assistance funding or developing plans to end homelessness in the region?

Section C.: Human Services Transportation

MAG facilitates regional planning to coordinate human services transportation as well as the application process for Section 5310. This funding source provides vans, radio equipment, software and mobility management funds to agencies transporting older adults and persons with disabilities. Please answer the following questions with your opinion about these activities in mind.

1. What kind of trip creates the most demand for human services transportation? Please rank them with (one) representing the most demand and (eight) representing the least.

Medical _____	Social/recreational _____
Employment _____	Education _____
Dental _____	Training _____
Errands _____	Other _____

2. Which subpopulation offers the most opportunities for improving human services transportation? Please rank with (one) representing the most opportunity and (four) representing the least opportunity.

Older adults _____	Low-income people _____
People with disabilities _____	Other _____

3. Which subpopulation is the most critical to serve in order to improve human services transportation overall? Please rank them with (one) representing the most important and (four) representing the least.

Older adults _____	Low-income people _____
People with disabilities _____	Other _____

4. What is the best strategy for coordinating human services transportation and why?

5. What is the biggest challenge to coordinating human services transportation? ____

5. How can this challenge be best resolved? _____

Section D.: Domestic Violence

MAG facilitates discussion, research and the development of regional solutions to reduce the trauma and end domestic violence. Please answer the following questions in regard to your opinion about these activities.

1. What strategy is the most important and most effective way to reduce the incidence and trauma associated with domestic violence? Please rank them with (one) representing the most important and (ten) the least important.

Prevention _____	Public awareness _____
Shelter _____	Funding for agencies _____
Legal assistance _____	Screening _____
Batterer accountability _____	Appropriate health care response _____
Treatment/therapy _____	Other _____

2. What is the most effective way to promote healthy relationships with youth? Please rank with (one) representing the most effective strategy and seven) the least effective.

School-based programs _____	Faith-based activities _____
Youth groups/commissions _____	Online outreach/resources _____
Projects-based activity _____	Other _____
Peer mentoring _____	

3. Which subpopulation is most in need of immediate intervention from a regional policy level? Please rank with (one) representing the most important and (eight) the least important.

Youth _____	Substance abuse _____
Monolingual _____	Behavioral health _____
Batterers _____	Persons with disabilities _____
Survivors _____	Other _____

4. Which subpopulation offers the most opportunities to end domestic violence in the long-term? Please rank them with (one) representing the most opportunity and (eight) representing the least?

Youth _____	Substance abuse _____
Monolingual _____	Behavioral health _____
Batterers _____	Persons with disabilities _____
Survivors _____	Other _____

5. What other factors should be considered in regional planning to end domestic violence? _____

Section E.: Miscellaneous

1. What forms of community outreach in your opinion are the most effective in increasing public involvement? Please rank with (one) representing the most effective and (ten) the least effective.

Committees _____

Newsletter _____

Focus groups _____

Press releases _____

Surveys _____

Community events _____

Conferences _____

Special mailings _____

Online resources _____

Other _____

2. Please share a best practice that has potential for successful replication at the regional level. This can apply to any segment within human services or another field that has useful applications for human services planning. Please feel free to attached additional pages.

3. Please indicate any other factors that should be considered when developing regional plans and solutions to address human services.

For more information about regional human services planning at MAG, please call (602) 254-6300, email humanservices@mag.maricopa.gov or visit www.mag.maricopa.gov.

Thank you for taking the time to complete this survey!